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Aspex, Incorporated

Prerak Sheth
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New York
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Ingo Beck
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20 years SpinTrak

Dear Mr. Prerak Sheth,

in 1998 we decided to buy a SpinTrak System from Aspex for checking our spinnerets after cleaning. This decision was against other German companies like Werth. Aspex provided the only system with a complete software to configure spinnerets and the control mode for the checking. This had to be done to all other Systems by ourselves.

In 1999 the SpinTrak was delivered and installed. Since that point the System worked perfectly without any failure and always probably. If a problem appeared Aspex always was reachable and had a quick solution for help. The Aspex employees are friendly and competent to find a solution. Help came by phone, mail or modem. If needed a service engineer could come but was only needed for updates and greater changes at the system.

To keep the availability of the SpinTrak we renewed in 2004 the Computer and upgraded to WIN 2000. In 2013 we renewed the computer and updated to WIN 7. Simultaneously we exchanged the microscope. The old one worked fine but there was no more guarantee for spare parts. Simultaneously we changed the motor steering unit because of no more spare parts guaranty. All this we did preventive without any failure. The SpinTrak works fine since 1999.

Reflecting on the past our decision 20 years ago to buy the SpinTrak from Aspex was a good decision. It was for us a success story. If anyone asks me today what I will recommend for spinneret inspection confidently I would say: Aspex.

By the way I like to thank Aspex for 20 years partnership and collaboration. This was for both a success story. Many thanks to all the Aspex employees I met in nearly 20 years. Especially to Jim Knapp who raised up our SpinTrak did all the training and service. Thanks.


Limited Partnership with registered Office in Remscheid, Register of Companies Wuppertal HRA 22506. General Partner:
OT Textile Verwaltungs LLC with registered office in Arbon, Switzerland, Register of Companies of the Canton Thurgau CH-440.4.021.435-0
Managing Directors: Georg Stausberg (Chairman), Ralf Schilken, Ulrich Wunder

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Deutsche Bank AG, Remscheid	Account No. 6 209 332 00	BIC DEUTDE33030	IBAN DE59 3407 0093 0620 9332 00
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Yours sincerely

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